



梅赛德斯-奔驰租赁有限公司收费项目公示 10.1 版本					
序号	收费项目	项目功能	适用客户	收费依据	收费标准
1	出具车辆抵押文件	出具文件	所有客户	免费	免费
2	出具解除车辆抵押文件	出具文件	所有客户	免费	免费
3	机动车登记证原件借出/ 购车发票借出	机动车登记证原件 借出/购车发票借出	所有客户	免费	免费
4	出具机动车登记证复印件、 购车发票复印件、合同复印件、 交易明细、付款情况说明、 结清证明，以及抵押文件说明	出具文件	所有客户	免费	免费
5	开具融资费用发票	发票申请	所有客户	免费	免费
6	提前结清违约金	提前终止合同	所有客户	融资租赁与保 证合同	<ul style="list-style-type: none">乙方需自起租日起支付至少六期租金后方能申请提前结清。 <p>如租赁申请书生效日（即租赁申请日期）早于 2024 年 7 月 1 日，提前结清违约金为根据付款计划剩余应付的融资成本 × 3%。</p> <p>如租赁申请书生效日（即租赁申请日期）晚于 2024 年 7 月 1 日（含），提前结清违约金按如下标准执行：</p> <ul style="list-style-type: none">对于总期数小于等于 36 期的合同：<ul style="list-style-type: none">自起租日起至支付第 12 期租金之日（不含）之间申请提前结清的，违约金为 6% × 根据付款计划剩余应付的融资成本金额；自支付第 12 期租金之日起至支付第 18 期租金之日（不含）之间申请提前结清的，违约金为 3% ×



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Mercedes-Benz Leasing Co., Ltd.

					<p>根据付款计划剩余应付的融资成本金额；</p> <ul style="list-style-type: none">- 支付第 18 期租金之日后申请提前结清的，违约金为 $2\% \times$ 根据付款计划剩余应付的融资成本金额。 <p>• 对于总期数为 36 期以上的合同：</p> <ul style="list-style-type: none">- 自起租日起至支付第 12 期租金之日（不含）之间申请提前结清的，违约金为 $7\% \times$ 根据付款计划剩余应付的融资成本金额；- 自支付第 12 期租金之日起至支付第 18 期租金之日（不含）之间申请提前结清的，违约金为 $4\% \times$ 根据付款计划剩余应付的融资成本金额；- 支付第 18 期租金之日后申请提前结清的，违约金为 $2\% \times$ 根据付款计划剩余应付的融资成本金额。
7	返还车辆处置	车辆返还	所有返还车辆的客户	融资租赁与保证合同	<p>乙方未提前 1 个工作日通知甲方变更已预约的车辆返还检测的时间或地点或乙方在约定的检测时间未到场：收取第三方检测机构的实际发生检测费用</p> <p>车辆未在年检有效期内：年检补办实际发生费用</p> <p>车辆未在交强险有效期内：车辆缴纳一年交强险及车船税实际发生费用</p> <p>车辆过户必要文件丢失：文件补办实际发生费用</p>



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					<p>未按车辆维修保养的要求维修保养：所缺失保养的费用根据独立第三方按梅赛德斯-奔驰车辆返还地区授权经销商的收费标准计算得出</p> <p>配件或《车辆用户手册》、《保养信息手册》等丢失：按照购买原厂配件和补办相应文件的费用</p> <p>车辆里程超出合同规定里程：3元/每超1公里</p> <p>车辆损伤修复费（如需要）：此修复费用根据独立第三方就将车辆修复至车辆返还标准中的可接受正常情况按梅赛德斯-奔驰北京地区授权经销商的收费标准出具收费报告计算得出</p> <p>乙方未能在收到解除抵押通知之日起三十（30）个工作日内，配合甲方将车辆解除抵押及完成过户等相关手续：费用自乙方接到解除抵押通知之日后的第三十一（31）个工作日（含当日）开始计算，每延迟一日则按照车辆尾款的千分零点四缴纳每日费用，甲方也有权采取其他追偿损失的权利</p>
8	逾期付款违约金	租金/尾款逾期时收取的违约金	逾期客户	融资租赁与保证合同	$\text{逾期付款额} \times 18.3\% / \text{所在年度全年天数} \times \text{逾期天数}$
9	法院支持的所有费用（包括但不限于律师费，公告费，公证费，诉讼费，诉讼保全费，拍卖费，评估费等）	客户违约后租赁公司为实现债权产生的费用	逾期客户	融资租赁与保证合同	按法院文书金额为准（包括但不限于判决书、调解书等）

注：以上收费项目自 2024 年 7 月 1 日起生效，根据市场变化今后如有调整，将另行公布。梅赛德斯-奔驰租赁有限公司将不断提升经营管理水平，更好地为广大客户服务，欢迎社会各界监督。

投诉反馈渠道



梅赛德斯-奔驰租赁有限公司
Mercedes-Benz Leasing Co., Ltd.

工作时间：工作日 9:00-18:00

客服热线：400-898-1889

客服邮箱：mblc-crm@mercedes-benz.com

微信公众号：【奔驰租赁】，点击“星享服务”-“在线客服及投诉”

投诉处理流程

- (1) 客户可通过以上投诉渠道反馈对本公司的建议或投诉；
- (2) 奔驰租赁受理客户的建议或投诉；
- (3) 根据需要，投诉处理部门将客户的建议或投诉转交至相关部门；
- (4) 相关部门核实客户反馈的问题建议或投诉内容，依照当时公司相关政策制定解决方案；
- (5) 如客户需要回复，奔驰租赁的相关工作人员会回复客户。

Mercedes-Benz Leasing Co., Ltd.

梅赛德斯-奔驰租赁有限公司

Registered in Beijing P.R. China

在中华人民共和国登记注册



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MBLC Fee Catalogue 10.1

No.	Fee Type	Service Content	Applicable Customers	Charging Standard	Fee Charged
1	Vehicle Mortgage Document	Issue Documents	All Customers	Free	Free
2	Vehicle De-mortgage Document	Issue Documents	All Customers	Free	Free
3	Original VRC Lending and Invoice Lending	Original VRC Lending and Invoice Lending	All Customers	Free	Free
4	Issuance of Copy of VRC, Copy of Invoice, Copy of Contract, Payment Information, Repayment Plan, Pay out Certificate and Mortgage Certificate	Issue Documents	All Customers	Free	Free
5	Financing Fees Invoice	Invoice Application	All Customers	Free	Free
6	Liquidated Damages for Early Termination	Contract Early Termination	All Customers	Finance Lease and Guarantee Contract	<ul style="list-style-type: none">Early termination is only applicable after 6 months' repayment from lease start date. <p>If the <Lease Application Form> effective date (lease application date) is earlier than July 1st, 2024, the liquidated damages is 3% of the outstanding financing cost in accordance with repayment plan.</p> <p>If the <Lease Application Form> effective date (lease application date) is later than July 1st, 2024(included), the liquidated damages would follow below standard:</p> <ul style="list-style-type: none">For the contracts whose term is less than or equal to 36:<ul style="list-style-type: none">The date of application for early termination falling between the actual lease start date and the date of the 12th



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					<p>repayment (excluded), the liquidated damages is 6% of the outstanding financing cost in accordance with repayment plan;</p> <ul style="list-style-type: none">– The date of application for early termination falling between the date of the 12th repayment and the date of the 18th repayment (excluded), the liquidated damages is 3% of the outstanding financing cost in accordance with repayment plan;– Applying for early termination after the date of the 18th repayment, the liquidated damages is 2% of the outstanding financing cost in accordance with repayment plan. <ul style="list-style-type: none">• For the contracts whose term is more than 36:<ul style="list-style-type: none">– The date of application for early termination falling between the actual lease start date and the date of the 12th repayment (excluded), the liquidated damages is 7% of the outstanding financing cost in accordance with repayment plan;– The date of application for early termination falling between the date of the 12th repayment and the date of the 18th repayment (excluded), the liquidated damages is 4% of the outstanding financing cost in accordance with repayment plan;– Applying for early termination after the date of
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					the 18th repayment, the liquidated damages is 2% of the outstanding financing cost in accordance with repayment plan.
7	Return Vehicle Disposal	Asset Return	All Customers choosing to return vehicle	Finance Lease and Guarantee Contract	<p>Party B did not notify Party A to change the appointed time or location in writing at least 1 working day in advance for the grounding inspection, or did not show up at the appointed time: charge actual cost of independent third party inspection</p> <p>The vehicle is returned without valid annual inspection: actual annual inspection service fee</p> <p>The vehicle is returned without valid compulsory insurance: the cost of 1 year compulsory insurance and vehicle and vessel tax</p> <p>The necessary documents for vehicle ownership transfer are lost: actual cost for re-applying for documents</p> <p>The vehicle does not complete the appropriate maintenance in accordance with vehicle's repair and maintenance cycles: the cost for the missing maintenance is calculated based on the costs of the missing maintenance set by Mercedes-Benz Authorized Dealer in the vehicle return city and the charge report should be issued by an independent third party</p> <p>Parts or User's Manual, Service Manual are missing: the cost of</p>



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					<p>buying original parts and re-applying for the appropriate documents</p> <p>The returned vehicle's mileage exceeds the mileage defined in the Finance Lease Contract: RMB 3 per excessive kilometer</p> <p>Vehicle damage recovery fee if needed: The charge is calculated based on the costs of vehicle repairing by Mercedes-Benz Authorized Dealer in Beijing and the charge report should be issued by an independent third party</p> <p>Party B fails to assist Party A in releasing the mortgage and transferring the ownership of vehicle within 30 working days after receipt of the notice relating to the release of mortgage due to reasons attributable to party B: 0.4‰ of Final Payment per day multiply delayed days from the 31st working day (inclusive) from requirement of de-mortgage and ownership transfer; Party A has the right to take other actions to compensate the loss</p>
8	Liquidated Damages for Overdue Payment	Liquidated damages charged in case of overdue payment of rentals or final payment	Overdue Customers	Finance Lease and Guarantee Contract	Overdue Amount * 18.3%/No. of days this year* overdue days
9	All the Expenses Supported by the Courts (Including but not limited to: Attorney's Fee, Public Announcement Fee, Notarization Fee, Litigation	Expenses incurred for realizing the creditor's right when customer breaches the contract	Overdue Customers	Finance Lease and Guarantee Contract	Depend on the Court's issued document including but not limited to: judgement, mediation, etc.



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	Fee, Preservation Fee, Auction Fee, Evaluation Fee, etc.)				
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Note: This catalogue takes effective from July 1st, 2024. Where there is any change to the above fee catalogue with the development of market, the catalogue will be updated from time to time. Mercedes-Benz Leasing Co., Ltd. will continuously enhance the management to provide high quality services to customers. Your comments and voices are highly appreciated!

Complaint Channel

Working Hours: 9:00 -18:00, Working Day

Customer Service Center: 400-898-1889

Customer Service Mailbox: mbld-crm@mercedes-benz.com

WeChat Official Account: 【奔驰租赁】, click“星享服务”-“在线客服及投诉”

Complaint Handling Process

- (1) Customers can provide feedbacks, complaints or suggestions through above channels;
- (2) MBLC will handle customer's suggestions or complaints;
- (3) Complaint handling department will forward complaint cases or customer's suggestions to the relevant departments;
- (4) Relevant departments will verify suggestions or complaints and formulate solutions according to company's policy;
- (5) MBLC will provide feedback on solutions to customers if needed.

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